



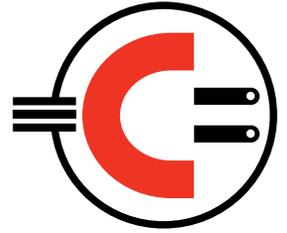
Florida Hospital



Georgia Lawyers Insurance Company



GROWS Literacy Council



Cable Electric



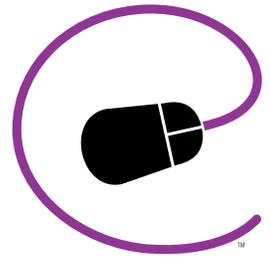
Ruby Builders



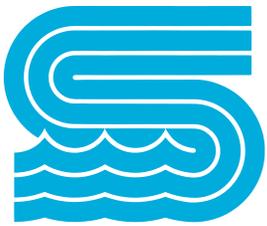
Southeast Fire Sprinkler



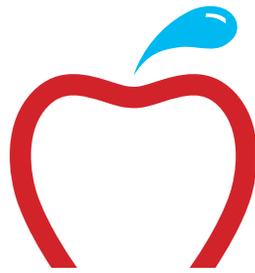
Village Realty



e.Skills Simulation



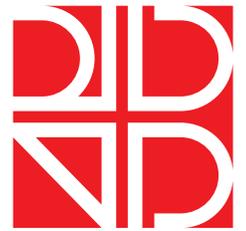
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Apple Irrigation



Super Slow Fitness



Rhodes + Brito Architects



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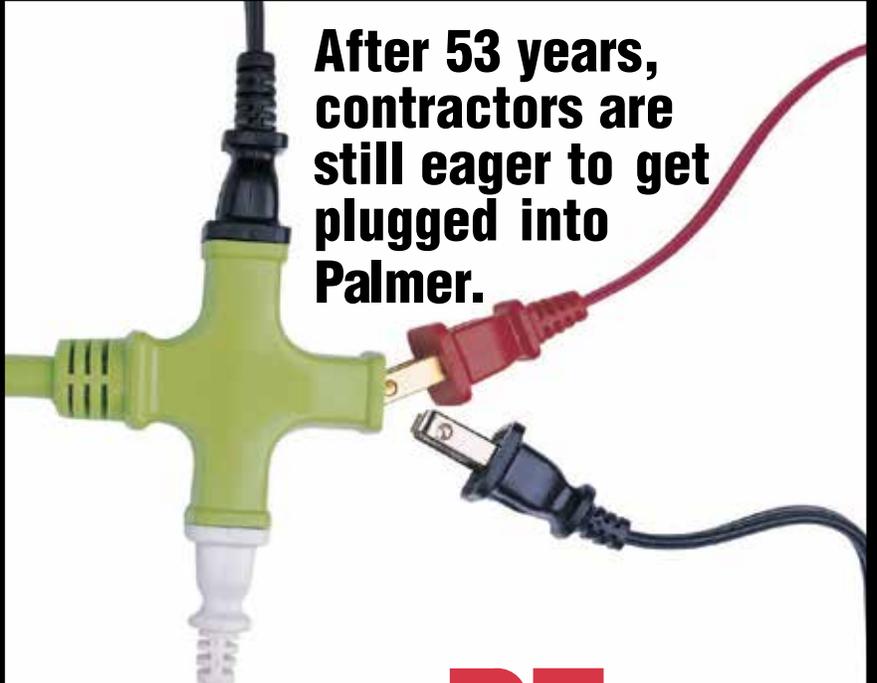


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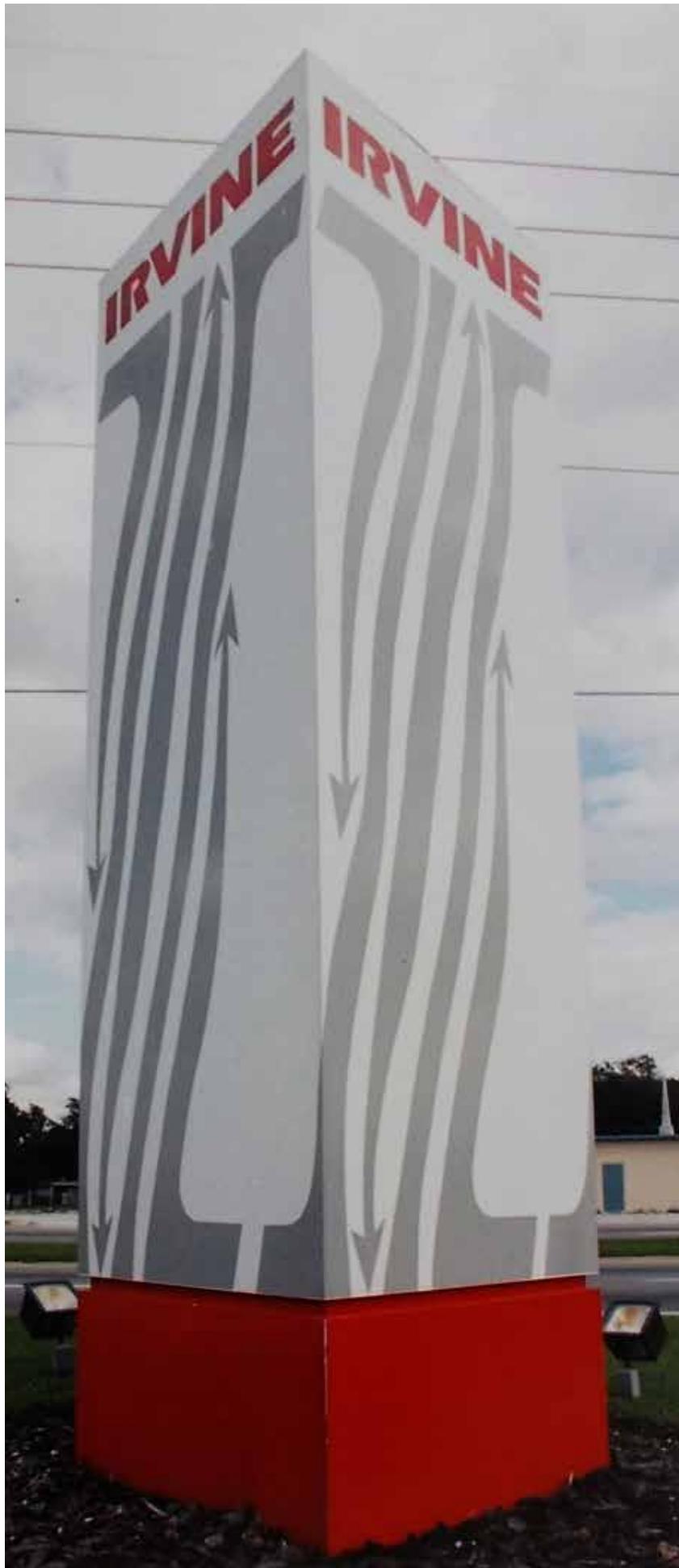
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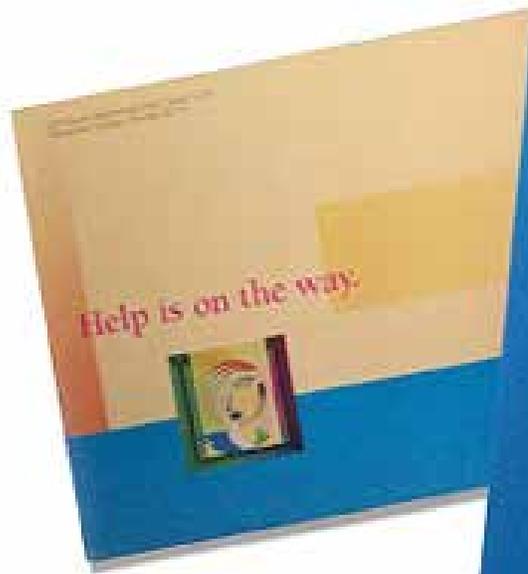


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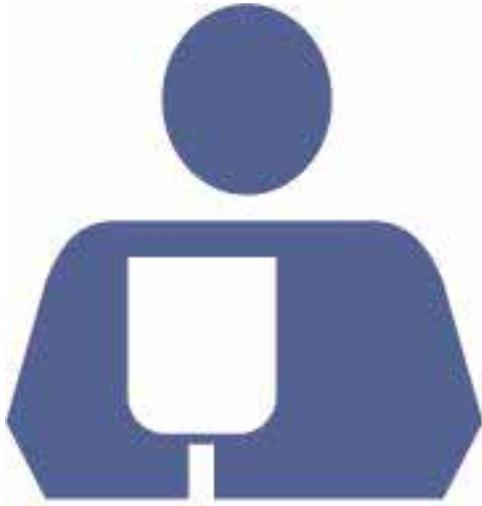
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- A variety of call center scenarios that can be used to train new agents and experienced agents
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For Dorothy,  
disaster recovery began  
with some ruby slippers.

What will you do?



For the Tin Man,  
emergency response involved  
keeping an oil can handy.

What are your response resources?



For the Scarecrow,  
emergency preparedness  
meant stocking up on straw.

What is your plan?





A leading provider of program management services for hazard mitigation, emergency preparedness/planning, response and recovery.

If Dorothy consulted us, she might have avoided that trip to Oz.



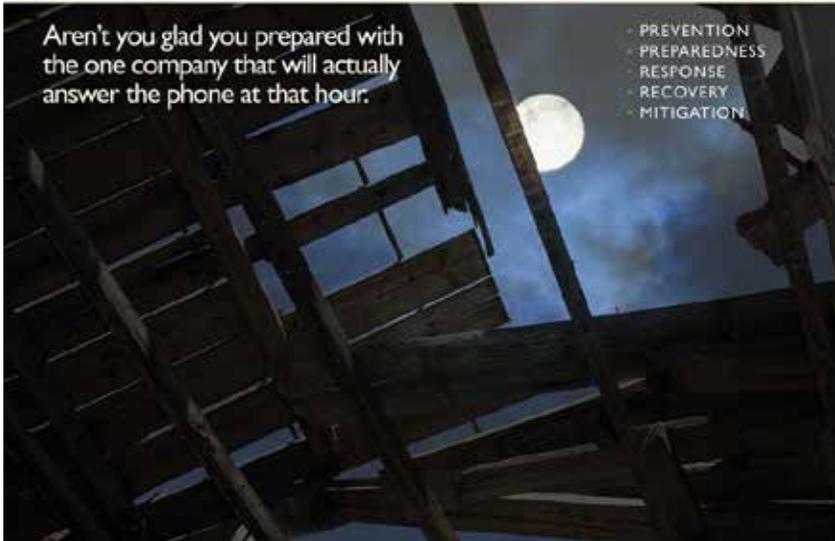
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- RESPONSE
- RECOVERY
- MITIGATION



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Aren't you glad your emergency management plan is based on our real experience and not some computer model.

- PREVENTION
- PREPAREDNESS
- RESPONSE
- RECOVERY
- MITIGATION



The winds are whipping, lightning is striking everywhere.



Aren't you glad you didn't wait to contact us to plan and prepare for a night like this.

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- PREPAREDNESS
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- RECOVERY
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ISO is a standardized management system created by the world's largest developer of standardization. ISO 9000 certification means our team is highly trained in prescribed methods and standard management processes used across the board. The benefits to you is exceptional quality performance, and an ability to save time. Which translates to money and an enhanced capability in scheduling. With ISO training, our staff is easily

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Notwithstanding these market pressures, Florida Lawyers (an independent lawyers professional liability carrier created by The Florida Bar) held fast to its commitment to all members of The Florida Bar and the underlying philosophy of the Company, namely, to provide a long term, stable and viable source for lawyers professional liability coverage to all qualified attorneys for reasonable and responsible premium rates.

Soft markets breed predatory premium pricing. While it was tempting to follow suit, Florida Lawyers did not engage its premium writers with its many commercial competitors who sell multiple lines of insurance and other products and services and use these other income sources to offset realized premium rates, determined by competition, experienced actuaries, were far and necessary to offset anticipated claims, the Company increased its strengths to attract new insureds and to maintain the loyalty of its past insureds.

The Company's strengths are many and valuable to our insureds. On-line underwriting applications save applicants valuable time in obtaining a quote for coverage. Underwriting staff communicates directly with each applicant rather than through an agent to obtain necessary and accurate underwriting data. Such advanced sales practitioners are welcome and offered a deferred premium program plan in recognition of the substantial cost of establishing a solo practice. Immediate claims investigations, including personal contact with the claimant or claimant's attorney, insures the Company and the insured to make an early determination of the facts and circumstances of the claim and a resolution to the best interest of the insured and the Company in the early and fair disposition of meritorious claims. Deferring specific claims to final judgment is an important to our insureds and the Company as the early and fair disposition of meritorious claims. Deferring specific claims to final judgment is an important to our insureds and the Company as the early and fair disposition of meritorious claims. Deferring specific claims to final judgment is an important to our insureds and the Company as the early and fair disposition of meritorious claims. Deferring specific claims to final judgment is an important to our insureds and the Company as the early and fair disposition of meritorious claims.

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require similar key elements:  
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systems, meticulous attention  
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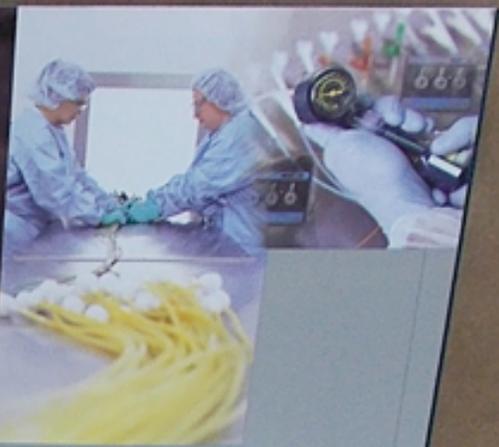
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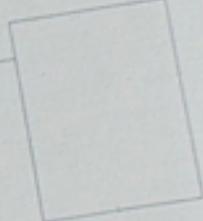
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